



**Group Premium Identity Protection**

**ID Theft Assist**<sup>SM</sup>  
One Call. One Solution.



# IDTheft Assist Brings Premium Identity Protection to Client & Employee Groups

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## **Dedicated, Round-The-Clock Service**

With the prevalence of identity theft and fraud, it's a matter of when, not if. IDTheft Assist's US-based Resolution center takes pride in becoming an advocate to our members. Our in-house restoration service is provided by a Certified Fraud Resolution Specialist, CPA's, & backed by our nationwide network of attorneys. We handle all aspects necessary for securing an individual's Identity.

## **Client and Employee Benefits with a Track Record of Success**

IDTheft Assist's sole focus is serving our members. We achieve our 98 percent client retention rate by anticipating your needs. It's why IDTheft Assist is the industry preferred identity theft partner.

## **Easy Implementation**

IDTheft Assist's proprietary Software System integrates with all platforms. A superior implementation experience for our clients and participants is a top priority. Designated account managers work with our clients during and after implementation, for a seamless transition.

## **Comprehensive Protection**

Clients can easily and immediately address concerns with IDTheft Assist's Fraud Resolutions Specialist team regarding, dark web monitoring, credit report alerts, stolen funds issues, identity monitoring, and tax fraud, just to name a few.

## **Exclusive Threat Intelligence and Tailored Alerts**

Designated account managers work with our clients after implementation for any needs the employer or employees or members may have. Additionally, our in-house IDTheft Assist advocates are experts in restoring identities once an individual has become a victim of identity theft,

## **Constant Security**

IDTheft Assist obtains data through several sources, including all three credit bureaus, dark web scan technology, and other proactive alert systems. IDTheft Assist alerts participants to compromised passwords or data breaches weeks or months before they're public knowledge.



# Employer Support Services

With IDTheft Assist Proprietary Software platform ESP™ we not only have the most secure technology available, but the flexibility to accommodate a variety of payroll and HR systems.

## HASSLE FREE IMPLEMENTATION & INTEGRATION

Our simple implementation process makes onboarding convenient for all our new clients. Each client has a dedicated USA-based implementation expert who remains with them through the entire onboarding process. It's why so many of our clients say IDTheft Assist is the easiest benefit provider they work with.

- Dedicated implementation
- specialist Integrates with all systems
- Seamless implementation
- Multiple onboarding options
- Co-branding

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## MARKETING BENEFITS

IDTheft Assist provides our corporate clients the option to customize co-branded member dashboards, add corporate logos, and custom messaging. With our proprietary ESP™ software we also offer data analytics and corporate white-labeling.

- White labeling
- Targeted messaging
- Data Analytics
- Already made marketing
- material Ongoing support

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## ACCOUNT & CLIENT MANAGEMENT

We provide analytics with member enrollment reports upon request. Ensuring our clients are getting the most out of the system for maximum corporate and employee benefits.

- Enrollment reports upon request
- Easy Onboarding
- Member Inventory



We don't like to brag, but our client service teams have some seriously impressive stats:

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**30+**

Years of experience serving the ID theft, financial and legal needs of consumers

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**98.6%**

Customer Satisfaction Rating

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**27 million**

27 million covered lives. The largest covered life population in the identity theft industry.

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# Program Features

Features*	
ID Theft Related Expense & Stolen Funds Insurance	\$1,000,000.00†
Credit Bureau Monitoring	3-Bureau
Credit Score & Report	TransUnion
Full Fraud Restoration & Recovery	✓
24/7 USA Based Resolution Call Center	✓
Credit Freeze Assistance - Tri-Bureau Credit Lock	✓
Credit Bureau Disputes	✓
Dark Web Surveillance & Risk Score	✓
Data Breach Notifications	✓
Email Breach Detection	✓
Suspicious Payroll, Checking Account Alerts	✓
Real-Time Email and Text Alerts	✓
Lost or Stolen Wallet Protection-Full Assistance	✓
Tax Fraud Restoration	✓
Medical Information Protection	✓
High Risk Transaction Monitoring	✓
Data Sweep Coverage Email, Phone & Address	✓
SSN Monitoring	✓
Student Loan Activity Alerts	✓
Legal Consultations	✓
Financial Coaching Restoration	✓
Deceased Family Member Coverage	✓
New Loan Application Alerts	✓
Court Record Scanning	✓
Credit & Debit Card Monitoring	✓
Change of Address Monitoring	✓
Social Account Takeover	✓
Public Information Removal	✓
New Account Application Alerts	✓
Checking/Savings Application Alerts	✓
<b>Price Per Member</b>	<b>Upon Request</b>

## Who's Covered

Primary subscriber... spouse/partner and children up to age 26 covered for restoration, identity monitoring and \$1,000,000 insurance

\*ID THEFT ASSIST does not monitor all transactions at all businesses. No service can stop all identity theft events

† Identity Theft Insurance underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. (AIG). The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions. Primary members and spouse/family members must activate at least one monitoring service in order to be eligible for the \$1,000,000 insurance coverage.

## The Answer for You

The fastest and most comprehensive solution on the market



Quick Response



Quick Restore



Quick Relief

# Product Features

## The most advanced identity protection available

IDTheft Assist's identity protection plans are more critical than ever. Client reputations, assets, and identities are at risk. IDTheft Assist's services will relieve that stress with continuous dark web screening technology, financial transaction monitoring, stolen fund insurance, medical record monitoring, social media monitoring, and more. Should fraud or identity theft occur, our in-house Fraud Resolution Specialists will work tirelessly on your behalf to fully restore and resolve your clients compromised identity.

## IDENTITY & CREDIT MONITORING

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Proactive monitoring safeguards identity, reputation, and financial information, and enables quick restoration for minimal damage and stress.

### 24/7 Tri-Bureau Monitoring

Experian, Equifax, and TransUnion reports will be monitored daily. If any activity is detected, we will notify via email or text so that your client can confirm whether the suspicious activity is fraudulent.

### 24/7 High Risk Transaction Monitoring

Alerts for non credit based transactions like bank password resets, account openings, payroll access, credit card activations, electronic fund transfers, payday loans, student loan activity, medical billing, and more. Clients will receive a real time alert.

### 24/7 Social Security Monitoring

We monitor your Social Security Number using cutting edge technology to monitor hundreds of millions of online records for unauthorized usage. If we find anything suspicious, you receive a real time alert via email or text that allows your clients to halt unauthorized usage of their SSN.

### 24/7 Debit & Credit Card Monitoring

We monitor the Internet for fraudulent activity involving credit card and debit card numbers, PIN numbers, and other personal information on the dark web, and Internet hacker chat rooms. Notices of compromised data are made available in real time. If suspicious activity is detected, we will notify via email or text so that our members can confirm whether the suspicious activity is fraudulent.



### 24/7 Data Sweep Monitoring

We monitor the Internet to find exposed personal information – phone numbers, addresses, birth date, and more. Then, we take it down and automatically process opt-outs on your behalf. This stops search sites and criminals from selling your personal information to individuals who might have ulterior motives. If suspicious activity is detected, we will notify via email or text.

## IDENTITY PROTECTION

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### \$1,000,000.00 Identity Theft Insurance†

Up to \$1,000,000 in identity theft insurance with a zero deductible for unauthorized electronic funds transfers from your personal checking and savings accounts. This coverage also includes expense reimbursement coverage with a zero deductible for certain fraud related expenses, such as lost wages as a result of time off work, reasonable attorney's fees (appointed by the insurance company), along with many other out-of-pocket expenses that are related to the recovery of your identity.



### Safe Wallet

Secure your credit/debit card numbers, driver's

license number, and others in a secure place in case your purse or wallet is stolen or lost. You'll have easy access to view these items, as well as associated phone numbers to have them replaced.

### Identity Risk Score

We help you determine vulnerability to identity theft by measuring personal risk, and then assigning a Risk Score. Our Risk Score is a multifaceted analysis continually updated with consumer data containing over 250 billion data elements. Proprietary algorithms analyze data from financial, insurance, healthcare, online, dark web, and public record sources.

# Product Features (cont.)

## ID RECOVERY

Our team of account managers and implementation directors are dedicated to providing a smooth, thoughtful, and helpful client experience.

### Unlimited Restoration & Recovery Services

Fraud Resolution Specialists will execute the process through a Limited Power of Attorney, mitigating some of the costly steps required to properly dispute fraud, as a result of identity theft.

### Fraud Resolution Team

You have unlimited access to our team of Fraud Resolution Specialists. Each specialist is an experienced fraud representative and has been trained under the Fair Credit Reporting Act (FCRA). Additional certifications include Certified Identity Theft Risk Management Specialist® and Certified Credit Report Reviewer.

### Tax Fraud Assistance

Through our staffed CPA's and Enrolled Agents, and via Power of Attorney, we are able to help victims of tax fraud by working directly on their behalf with the IRS. This is a premium feature you will be hard pressed to find from competitors offering identity theft protection services.

### Lost Wallet/Purse Assistance

Replacing items in your wallet or purse when they're stolen or lost can be very stressful and time consuming. Our team can assist you with the steps required to contact the financial institutions and/or to replace the missing items.

### Legal Services

You are entitled to a free sixty minute consultation with an attorney concerning each new issue involving theft of your identity. After the initial consultation, the participating attorney may be retained at a preferred rate reduction of 25% off of the attorney's standard hourly or fixed fee rates.

### Financial Coaching Consultations

You are entitled to up to a sixty minute telephone consultation with a Financial Coach at no cost. A Financial Coach will assist you with restoring and rehabilitating your credit reputations and financial status. Coaches are Certified Credit Counselors, in addition to holding certifications like CFP® Professional, Enrolled Agent, CPA, and Certified Credit Repair Specialist, and experience as former bankers and insurance professionals.



# Frequently Asked Questions

Here are the answers to the most common questions we hear

<p><i>Why IDTheft Assist?</i></p>	<p>Everyone's identity is at risk. IDTheft Assist's services will relieve that stress with continuous dark web screening, financial transaction monitoring, \$1 million in stolen fund insurance, medical record monitoring, social media monitoring, and more. Should fraud or identity theft occur, our in-house fraud resolution specialists will work tirelessly on your behalf to fully restore and resolve your clients compromised identity.</p>
<p><i>What makes IDTheft Assist stand out?</i></p>	<p>IDTheft Assist's proprietary and advanced threat intelligence service gives us access to dark web forums where hackers and criminals operate. This means that our alerts can come weeks, sometimes months, before a breach is made public. No other identity protection service offers such range and efficacy of dark web monitoring and alerts.</p>
<p><i>How would you describe IDTheft Assist's onboarding, and client management services?</i></p>	<p>Our team is dedicated to providing the easiest onboarding you've ever experienced. Our client management system provides analytics with member enrollment reports upon request, and a fully integrated company dashboard. This ensures our clients are getting the most out of our system.</p>
<p><i>Who are IDTheft Assist's Clients?</i></p>	<p>IDTheft Assist's primary focus is providing identity protection as an employee benefit. This is apparent in the individual attention we give our clients throughout our entire relationship, and our ability to provide content or assistance tailored to each clients needs.</p>
<p><i>What do the first 30 days of service look like?</i></p>	<p>Upon enrollment, employees will receive welcome emails introducing IDTheft Assist and instructing them on how to finish setting up their account. As the member set up their features and provide more information, they may then receive alerts about their identity. Employees will receive their first monthly status email, which will regularly update them on the state of their identity.</p>
<p><i>Will there be ongoing communication?</i></p>	<p>IDTheft Assist maintains regular contact with our clients, including quarterly reviews. We are also here as a resource to provide content to help boost enrollment, communicate about identity protection, and assist our clients with anything they may need.</p>